

Apology for Service Interruption

Dear Valued Customer,

We would like to sincerely apologize for the recent interruption in your internet service. We understand how important reliable connectivity is to you, and we are truly sorry for any inconvenience this may have caused.

The interruption was due to unforeseen circumstances beyond our control, and our team is working diligently to resolve the issue as quickly as possible. We appreciate your patience and understanding during this time.

As a gesture of goodwill, we would like to offer you a credit on your next bill. You can expect to see this credit applied within the next billing cycle.

If you have any questions or require further assistance, please do not hesitate to reach out to our customer service team at [Customer Service Phone Number] or [Customer Service Email].

Thank you for your understanding.

Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Company Contact Information]