

Inquiry About Subscription Payment Issue

Dear [Recipient's Name],

I hope this message finds you well. I am writing to inquire about a recent issue regarding my subscription payment that failed to process.

On [Date of Attempted Payment], my payment for the subscription associated with the email address [Your Email Address] did not go through. I would appreciate any information you could provide regarding this issue and any steps I might need to take to resolve it.

If necessary, please let me know if you require any additional information from my side to assist with this matter.

Thank you for your attention to this issue. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]

[Your Account Number, if applicable]