

Follow-Up on Network Connectivity Issues

Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up on the recent network connectivity issues you experienced on [date]. We understand how important stable internet access is for your operations, and we appreciate your patience as we worked to resolve the matter.

As of [resolution date], the network issue has been addressed. Our team took the following actions to rectify the situation:

- Diagnosed the root cause of the connectivity problem
- Applied necessary updates and patches
- Conducted tests to ensure stable connectivity

Please let us know if you are still experiencing any issues or if there is anything else we can assist you with. Your feedback is valuable to us in ensuring optimal service delivery.

Thank you for your cooperation and understanding.

Best regards,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]