

Warranty Claim Processing Delay Notification

Dear [Customer's Name],

We hope this message finds you well. We are writing to inform you regarding your warranty claim for [Product Name], submitted on [Submission Date].

Unfortunately, we are experiencing a delay in processing your claim due to [reason for delay]. We understand that this may cause inconvenience, and we sincerely apologize for the wait.

Please rest assured that our team is actively working on your case, and we are committed to resolving this matter as quickly as possible. We expect to provide you with an update by [Estimated Update Date].

Thank you for your understanding and patience in this matter. If you have any further questions or concerns, please do not hesitate to contact us at [Contact Information].

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Address]

[Company Phone Number]

[Company Email]