

Dear [Tenant's Name],

I hope this message finds you well. I am writing to follow up on your recent concern regarding the blocked drain in your unit. I want to ensure that the issue has been addressed to your satisfaction.

Please let me know if the situation has improved or if there are any further problems. Your comfort and well-being are important to us, and we want to make sure you have a hassle-free living experience.

Thank you for your attention to this matter.

Best regards,

[Your Name]

[Your Position]

[Property Management Company Name]

[Contact Information]