## Dear [Renter's Name],

We hope this message finds you well. We wanted to inform you about a situation that has arisen regarding pest control in your unit.

It has come to our attention that there may be a bug infestation affecting your apartment at [Apartment Number/Address]. We take this matter very seriously and are committed to resolving it as quickly as possible.

Please report any specific sightings or concerns you have experienced so that we can take appropriate action. Our pest control team is scheduled to inspect and treat the area on [Date and Time]. We kindly ask you to ensure access to your unit during this time.

Your comfort and satisfaction are important to us. If you have any further questions or need assistance, please do not hesitate to reach out.

Thank you for your attention to this matter.

Sincerely,
[Your Name]
[Your Position/Company]
[Contact Information]