

Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up on my previous inquiry regarding the eligibility for a refund of the service provided on [Date of Service].

As per our last communication on [Date of Last Communication], I understand that my request is under review. I would appreciate any updates you can provide regarding the status of the refund determination.

If there are any additional documents or information needed from my side to expedite this process, please let me know. Thank you for your assistance in this matter.

Looking forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]