

Dear [Customer Name],

We hope this message finds you well. We are reaching out to inform you of some unexpected usage of your data plan that has been detected during your current billing cycle.

Details of Your Usage:

- Data Plan: [Plan Name]
- Usage Limit: [Limit] GB
- Current Usage: [Current Usage] GB
- Excess Data: [Excess Data] GB

This increase in usage may be due to various factors, such as changes in your app usage, streaming, or new devices connected to your network. To avoid any overage charges, we recommend reviewing your usage and disconnecting any unused devices.

If you have any questions or need assistance, please do not hesitate to contact our customer service team at [Customer Service Contact Information].

Thank you for your attention to this matter.

Sincerely,
[Your Company Name]
[Company Contact Information]