

Waived Billing Explanation

Date: [Insert Date]

Dear [Patron's Name],

We hope this message finds you well. We are writing to inform you about the recent decision regarding your billing statement.

After reviewing your account, we have decided to waive the billing charges associated with [specific service/incident] dated [date]. This waiver reflects our commitment to ensuring our patrons have an enjoyable and stress-free experience.

If you have any questions or require further clarification regarding this decision, please do not hesitate to contact us at [contact information].

Thank you for your understanding and continued support.

Sincerely,

[Your Name]

[Your Position]

[Company/Organization Name]

[Contact Information]