

Follow-Up on Service Restoration Efforts

Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up on the recent service disruption that occurred on [date of disruption]. We appreciate your patience and understanding during this time and want to provide you with an update regarding our restoration efforts.

As of today, we have made significant progress in addressing the issues that caused the interruption. Our team has been working diligently to restore full functionality, and we expect to have all services fully operational by [expected completion date].

We understand the impact that this disruption may have had on you and your operations, and we sincerely apologize for any inconvenience caused. Please rest assured that we are taking all necessary steps to prevent similar issues in the future.

If you have any further questions or need additional assistance, please do not hesitate to reach out to us at [contact information]. Thank you for your understanding and continued support.

Sincerely,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]