

Dear [Customer's Name],

Thank you for choosing our expedited shipping service for your recent order. We hope your items arrived on time and met your expectations.

We are constantly striving to improve our services and would greatly appreciate your feedback regarding your shipping experience. Could you please take a moment to answer the following questions?

- Was your order delivered on time?
- How satisfied were you with the condition of your items upon arrival?
- Would you recommend our expedited shipping service to others?
- Any additional comments or suggestions?

Your feedback is invaluable and will help us enhance our services. Please reply to this email with your responses.

Thank you for your time!

Best regards,  
[Your Name]  
[Your Position]  
[Company Name]  
[Contact Information]