

# Subscription Service Pause Notification

Dear [Customer Name],

We hope this message finds you well. We are writing to inform you that your subscription for [Service Name] will be temporarily paused starting from [Pause Start Date].

This decision was made due to [reason for pause, e.g., billing issues, user request, etc.]. Your account will remain accessible, but you will not be charged during this pause period.

If you wish to resume your subscription, simply log into your account and select the option to reactivate. You can choose to reactivate at any time before [End Date of Pause].

If you have any questions or need further assistance, please do not hesitate to contact our support team at [Support Email] or [Support Phone Number].

Thank you for being a valued customer.

Sincerely,  
[Your Company Name]