Return Policy Query for Partially Used Products

Date: [Insert Date]

To Whom It May Concern,

I hope this message finds you well. I am writing to inquire about your return policy as it pertains to partially used products.

Recently, I purchased [Product Name] on [Purchase Date], and due to [brief reason for return], I would like to understand whether I can return the item even though it has been partially used.

Could you please provide me with information on:

- The eligibility criteria for returning partially used products
- The procedure I should follow to initiate the return
- Any associated restocking fees or conditions that may apply

Thank you for your assistance. I look forward to your prompt response.

Sincerely,
[Your Name]
[Your Contact Information]