

Return Policy for International Orders

Dear Valued Customer,

Thank you for your purchase from our store! We hope you are satisfied with your order. However, if you need to return an item, please review our return policy details below:

Return Eligibility

- Items must be returned within 30 days of receipt.
- All items must be in their original condition, unused, and with all original packaging.
- Customized or personalized items are not eligible for return.

Return Process

To initiate a return, please follow these steps:

1. Contact our customer service at support@example.com to obtain a Return Authorization Number (RAN).
2. Clearly mark the RAN on the outside of the return package.
3. Ship the item(s) back to us using a trackable shipping method. You are responsible for return shipping costs.

Refund Process

Once we receive and inspect your returned items, we will process your refund within 7-10 business days. Please note that shipping costs are non-refundable.

International Customs Duties

Any customs duties or taxes charged at entry are the responsibility of the customer. Please ensure that you indicate "Returned Goods" on the customs declaration to avoid additional charges.

If you have any questions or require further assistance, do not hesitate to reach out to us.

Thank you for choosing our store!

Sincerely,
[Your Company Name]
[Contact Information]