

Return Policy Clarification for Custom Orders

Dear [Customer Name],

Thank you for your recent order with us. We appreciate your business and would like to clarify our return policy specifically for custom orders.

Please note that due to the personalized nature of custom orders, all sales are final, and we are unable to accept returns or exchanges. This policy is in place to ensure that we can provide you with unique products tailored to your specifications.

If you have any concerns about your order or if there is an issue due to a manufacturing defect, please contact us within [number] days of receiving your item. We will do our best to address your concerns promptly.

Thank you for your understanding. If you have any further questions, please feel free to reach out.

Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Contact Information]