Cancellation Policy Disagreement

To Whom It May Concern,

I am writing to formally express my disagreement with your cancellation policy as detailed in the terms and conditions provided at the time of my booking.

On [Date of Booking], I made a reservation for [Service/Accommodation Details], and upon review, I found that the policy does not align with my understanding of our agreement, particularly regarding [specific details of the disagreement].

Given the circumstances, I kindly request a reconsideration of this policy in my case and am hoping for a resolution that reflects fairness and understanding.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Full Name] [Your Contact Information] [Your Address]