

# Service Interruption Complaint Escalation

Date: [Insert Date]

To: [Service Provider's Name]

From: [Your Name]

Address: [Your Address]

Account Number: [Your Account Number]

## **Subject: Escalation of Service Interruption Complaint**

Dear [Service Provider's Customer Service Team],

I am writing to formally escalate my complaint regarding the service interruption that I have been experiencing since [Insert Date of Issue]. Despite previously contacting your customer service team on [Insert Dates of Previous Contact], my issue remains unresolved.

The details of the service interruption are as follows:

- **Type of Service:** [Describe the service]
- **Duration of Interruption:** [Length of time service has been down]
- **Reference Number:** [Previous Complaint Reference Number]

I would appreciate your urgent attention to this matter and a detailed response regarding the steps being taken to resolve the issue. If the problem cannot be resolved promptly, I would like to discuss compensation for the service disruption.

Thank you for your immediate attention to this issue.

Sincerely,

[Your Name]

[Your Contact Information]