

Subject: Request for Feedback on Escalation of Complaint

Dear [Recipient's Name],

I hope this message finds you well. I am writing to formally request feedback regarding the escalation of my recent complaint, reference number [Complaint Number], submitted on [Submission Date].

As a valued customer, your input is crucial to me, and I would appreciate understanding how the escalated process was handled and any outcomes that were reached.

Thank you for your attention to this matter. I look forward to your prompt response.

Warm regards,

[Your Name]

[Your Address]

[Your Email Address]

[Your Phone Number]