

Loyalty Program Points Redemption Guidelines

Dear Valued Member,

Thank you for being a loyal member of our Loyalty Program. We are excited to share the guidelines for redeeming your loyalty points.

Points Redemption Guidelines

1. **Eligibility:** Only active members can redeem points. Membership status can be checked on our website.
2. **Redemption Period:** Points can be redeemed within 24 months of earning them. After this period, points will expire.
3. **Minimum Points Required:** A minimum of 100 points is required for any redemption.
4. **Redemption Methods:** Points can be redeemed for merchandise, gift cards, or discounts on future purchases.
5. **How to Redeem:** Visit our website or contact customer service for assistance in redeeming your points.

Important Notes

- Points are non-transferable and cannot be exchanged for cash.
- Some promotions may exclude points redemption; check the terms for each promotion.

If you have any questions regarding your points or the redemption process, please do not hesitate to contact us.

Thank you for being a valued part of our community!

Sincerely,

The Loyalty Program Team