

# Refund Process Initiation

Dear [Customer Name],

We hope this message finds you well. We are writing to inform you that we have initiated the refund process for your recent order #[Order Number].

As you expressed that the item received did not meet your expectations and was unwanted, we have processed your request as per our refund policy.

Refund Details:

- Item: [Item Name]
- Refund Amount: [Refund Amount]
- Refund Method: [Refund Method]
- Expected Processing Time: [Processing Time]

If you have any questions or need further assistance, please do not hesitate to reach out to our customer support team at [Customer Support Email/Phone Number].

Thank you for your understanding.

Sincerely,  
[Your Company Name]