Escalation of Unresolved Technical Support Issue

To: [Recipient's Name]
From: [Your Name]
Date: [Date]
Subject: Escalation of Technical Support Issue

Dear [Recipient's Name],

I hope this message finds you well. I am writing to formally escalate my ongoing technical support issue that has yet to be resolved despite several communications with your support team.

Details of the issue:
- **Issue ID:** [Issue ID]
- **Description:** [Brief description of the issue]
- **Initial Contact Date:** [Date]
- **Last Response Date:** [Date]

Unfortunately, the problem persists and I have not received any effective resolution or update on the next steps. This situation has started to affect my [mention impact on work, operations, etc.], and I would appreciate your immediate attention to this matter.

Please let me know how we can expedite the resolution process. I am looking forward to your prompt response.

Thank you for your attention to this urgent matter.

Sincerely,
[Your Name]
[Your Position]
[Your Contact Information]
[Your Company]