

# Subscription Cancellation Follow-Up

Dear [Customer Name],

We hope this message finds you well. We noticed that you recently canceled your subscription to [Service/Product Name], and we wanted to follow up to see if there was anything we could assist you with.

Your feedback is incredibly important to us. If you have a moment, we'd appreciate it if you could share your reasons for canceling. It will help us improve our services.

If you have any questions or if there is anything we can do to help regain your trust, please don't hesitate to reach out.

Thank you for being a valued customer.

Sincerely,  
[Your Name]  
[Your Position]  
[Company Name]  
[Contact Information]