Inquiry Regarding Payment Accuracy

Date: [Insert Date]
To: [Recipient's Name]
From: [Your Name]
[Your Address]
[City, State, Zip Code]
Email: [Your Email]
Phone: [Your Phone Number]
Dear [Recipient's Name],
I hope this message finds you well. I am writing to inquire about the accuracy of a recent payment processed on [Insert Date of Payment]. The payment reference number is [Insert Payment Reference Number].
Upon reviewing our records, I noticed a discrepancy regarding [briefly explain the discrepancy] I would appreciate your assistance in clarifying this matter at your earliest convenience.
Thank you for your attention to this matter. I look forward to your prompt response.
Sincerely,
[Your Name]
[Your Position]
[Your Company]