Refund Inquiry Response

Dear [Customer's Name],

Thank you for reaching out to us regarding your refund inquiry. We appreciate your patience as we investigate your request. Your order number is [Order Number].

We are currently reviewing your case and will respond to you within [Number of Days] business days. If you have any additional information that may assist us, please do not hesitate to share it.

Thank you for your understanding.

Sincerely,

[Your Name]

[Your Title]

[Company Name]

[Contact Information]