

Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up regarding the issue we recently resolved on [Date of Resolution]. Your feedback is valuable to us, and we would love to hear your thoughts on the resolution process.

Did our team adequately address your concerns? Are there any areas where you feel we could improve? Your input will help us continue to enhance our services.

Thank you for your time and support. We appreciate your business and look forward to your feedback.

Best regards,
[Your Name]
[Your Position]
[Your Company]
[Your Contact Information]