Dear [Recipient's Name],

We would like to take a moment to express our heartfelt appreciation for your recent engagement with our new portal. Your willingness to explore and utilize its features has been invaluable to us.

We are excited to see how our new platform enhances your experience, and we are committed to continually improving it to meet your needs.

Thank you once again for your support and trust in us. We look forward to serving you better through our new portal.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]