

Follow-Up on Software Glitch

Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up on the software glitch we reported on [date of initial report]. Our team has noticed that the issue persists and is affecting our overall workflow.

Since our last communication, we have gathered additional data regarding the occurrence and its impact on our operations. Here are the key points:

- [Detail of issue 1]
- [Detail of issue 2]
- [Detail of issue 3]

We appreciate your ongoing support and would like to know if there are any updates on the resolution timeline. If you require any further information from our end, please do not hesitate to ask.

Thank you for your attention to this matter.

Best regards,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]