

# Customer Satisfaction Inquiry

Dear [Customer's Name],

We hope this message finds you well. Thank you for choosing [Product Name] from [Company Name]. We are committed to providing our customers with the highest level of service and quality products.

We would love to hear your feedback regarding your recent purchase. Your thoughts and experiences are invaluable to us and help us improve our offerings.

## Customer Satisfaction Survey

Please take a moment to answer the following questions:

- How satisfied are you with your purchase? (Very Satisfied, Satisfied, Neutral, Unsatisfied, Very Unsatisfied)
- What features do you enjoy the most about the product?
- Were there any issues you encountered with the product?
- How likely are you to recommend our product to others? (1-10 scale)

Thank you for your time and feedback. As a token of our appreciation, you will receive a [discount code/offer] on your next purchase.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]