Customer Satisfaction Feedback Inquiry

Dear [Customer's Name],

We hope this message finds you well. At [Company Name], we value your feedback and would like to take a moment to ask you about your recent experience with us.

Your insights are incredibly important to us and will help us improve our services to better meet your needs. We would appreciate it if you could take a few moments to share your thoughts on the following:

- Overall satisfaction with our product/service
- Quality of customer service received
- Any areas for improvement

Please reply to this email or fill out our brief survey [insert link to survey] by [deadline]. Thank you for your time and for being a valued customer.

Sincerely,

[Your Name] [Your Position] [Company Name] [Phone Number] [Email Address]