

# Dear Valued Subscriber,

We hope this message finds you well. We are writing to sincerely apologize for the delay in the delivery of your recent subscription order.

Due to unforeseen logistics challenges, your package has been delayed. We understand the importance of timely delivery and are doing everything in our power to resolve this situation swiftly.

We appreciate your patience and understanding during this time. As a token of our apology, we would like to offer you a **10% discount** on your next subscription renewal. Please use the code **APOLOGY10** at checkout.

Your satisfaction is our top priority, and we are committed to ensuring that your experience with us is positive moving forward.

Thank you for your continued support.

Sincerely,  
The [Your Company Name] Team