Beneficiary Contention Resolution Update

Date: [Insert Date]
To: [Beneficiary Name]
[Beneficiary Address]
Dear [Beneficiary Name],
We hope this message finds you well. We are writing to provide you with an update regarding the contention that has arisen concerning your benefits.
As you are aware, the contention dates back to [Insert Date of Original Contention]. After a thorough review and investigation into the matter, we have made progress toward a resolution The following steps have been taken:
 [Step 1: Description] [Step 2: Description] [Step 3: Description]
We appreciate your patience and cooperation during this process. The resolution is expected to be finalized by [Insert Expected Resolution Date]. We will keep you updated on any further developments.
If you have any questions or require further assistance, please feel free to contact us at [Insert Contact Information].
Thank you for your understanding.
Sincerely,
[Your Name]
[Your Title]
[Your Organization]
[Contact Information]