

Feedback on Overdraft Protection Program

Date: [Insert Date]

To: [Bank Name]

From: [Your Name]

[Your Address]

[City, State, ZIP Code]

Email: [Your Email]

Phone: [Your Phone Number]

Dear [Bank Manager/Customer Service Team],

I am writing to provide feedback on the overdraft protection program offered by [Bank Name]. I have been a customer for [duration] and have recently utilized the overdraft protection feature.

Overall, I appreciate the convenience it offers in avoiding declined transactions and potential fees. However, I would like to highlight a few areas for improvement:

- Clearer communication regarding the fees associated with overdrafts.
- More options for setting personalized overdraft limits.
- Enhanced notifications for when an overdraft occurs.

Thank you for considering my feedback. I believe that with some adjustments, this program can offer even greater value to customers.

Sincerely,

[Your Name]