

Letter of Expression of Dissatisfaction with Captioning in News Segments

Dear [Recipient's Name],

I am writing to express my dissatisfaction with the quality of captioning in your recent news segments. As a regular viewer, I have noticed several issues that hinder accessibility for the deaf and hard-of-hearing community.

Specifically, I have observed:

- Inaccurate transcriptions that do not reflect the spoken content.
- Timing issues where captions do not sync properly with the audio.
- Missing captions for significant portions of the broadcast.

As a reputable news outlet, it is crucial to prioritize accessibility and ensure that all audience members can fully engage with your content. I urge you to address these issues and improve your captioning practices.

Thank you for considering my feedback. I look forward to seeing improvements in your future broadcasts.

Sincerely,

[Your Name]

[Your Contact Information]