

Subject: Follow-Up on Error Correction

Dear [Customer's Name],

We hope this message finds you well. We would like to follow up regarding the recent issue you reported on [date of the original report]. We appreciate your patience as we worked to resolve the error concerning [brief description of the error].

As of [date], we have made the necessary corrections and would like to confirm that you should no longer experience any related issues. Please check your account at your earliest convenience to verify that everything has been addressed.

If you encounter any further problems or have additional questions, please feel free to reach out to us at [customer service phone number] or [customer service email]. We are here to assist you!

Thank you for your understanding, and we appreciate your continued support.

Best regards,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]