Public Utility Feedback Request Notification

Date: [Insert Date]
To: [Customer Name]
[Customer Address]
[City, State, Zip]
Dear [Customer Name],
We hope this message finds you well. As part of our ongoing commitment to improve our services, we are reaching out to solicit your feedback regarding your recent experience with [Utility Service Name]. Your insights are invaluable to us and will help enhance our service quality.
Please take a moment to fill out our feedback form by visiting the following link: [Insert Link]. The form should take no more than [Estimated Time] minutes to complete.
Your feedback is completely confidential and will be used solely for the purpose of improving our services. As a token of our appreciation, you will be entered into a drawing for [Incentive, if applicable].
Thank you for your time and support. We look forward to hearing from you soon!
Sincerely,
[Your Name]
[Your Title]
[Utility Company Name]
[Contact Information]