

# Consumer Protection Inquiry Response

Date: [Insert Date]

To: [Consumer's Name]

[Consumer's Address]

[City, State, Zip Code]

Dear [Consumer's Name],

Thank you for your recent inquiry regarding the unresolved issues you experienced with [specific issue or product/service]. We appreciate your feedback and take matters of consumer protection seriously.

After reviewing your case, we understand the distress this situation has caused you. We have thoroughly investigated your concerns regarding [specific details of unresolved issue], and we would like to offer the following resolution:

[Outline the proposed resolution or steps taken to address the issue]

If you are not satisfied with this resolution or if the issue persists, please feel free to reach out to us directly at [contact information]. We are committed to ensuring that your concerns are addressed promptly.

Thank you for your patience and understanding.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]