Your Name
Your Address
City, State, ZIP Code
Email Address
Phone Number
Date
Billing Department
Company Name
Company Address
City, State, ZIP Code
Dear Billing Department,
I am writing to request a correction to my recent billing statement dated [insert date here]. I noticed an error in the charges that requires immediate attention.
The incorrect charge is [describe the charge and the amount], which should be [provide the correct charge or explain the reason for the correction].
Please find attached copies of relevant documents that support my request for the billing correction.
I would appreciate your prompt attention to this matter and look forward to your reply. Please feel free to contact me at [your phone number] or [your email address] if you require any further information.
Thank you for your assistance.
Sincerely,
Your Name